



Pool Rules – Please read our pool rules and sign this form to agree to abide by our Terms and Conditions of Use for the Swimming Pool at Cranmer Country Cottages. On receipt of your signed Pool Rules & Terms we will issue an electronic pool key for use during your stay.

*We will not leave a pool key in your cottage for arrival unless we have received a copy of our pool rules and terms of use signed by a registered guest over the age of 18 years old. Please return your signed pool rules to [bookings@norfolk-luxury-cottages.co.uk](mailto:bookings@norfolk-luxury-cottages.co.uk) or by post to Cranmer Country Cottages Home Farm Cranmer Fakenham NR21 9HY.*

*(if the pool key is lost or not handed in at the end of your holiday we will charge you £30.00 for a replacement key)*

## Our Pool Rules & Terms of Use

The pool has no lifeguard. It is a self-regulated site *and it is therefore vital that all users read and understand the following rules so everybody can enjoy this wonderful facility safely.*

All guests and members using the swimming pool and changing facilities are expected to abide by the following Terms and conditions of use and Cranmer Country Cottages reserves the right to deny access to the pool facilities of any guest or member who is deemed by the management of Cranmer Country Cottages to have failed to comply.

We reserve the right to deny pool access to any residents who are not following the rules set out below.

1. Children (under 18 years) must be supervised by a parent/guardian (over 18 years).
2. Maximum 1:1 child to adult for all children under the age of 8 years old.
3. Maximum 1 child non-swimmer (all ages) to 1 adult.
4. Do not prop open any doors leading to the outside.
5. Only use fire exits in an emergency - the pool atmosphere must be kept constant therefore external door must be kept closed at all times even during the summer months.
6. Never let people into the pool building who are not in your party. Be watchful of small children trying to enter the building unsupervised.
7. Never hand the entry key to children in your party.

8. Food and drink is not permitted in the pool building.
9. Footwear must be worn between your cottage and the pool including children.
10. All outside shoes must be taken off inside the lobby area and left on the shelving provided.
11. No shoes to be worn past the internal lobby door.
12. Clothing is to be cleared from the cubicles, put into the lockers provided.
13. Swimmers must provide their own towels - not the cottage towels. If you have forgotten to bring swimming towels these can be hired from the office.
14. Strictly no diving.
15. No lone swimming.
16. No inflatables, masks or flippers allowed.
17. No ball throwing - walls are soft red brick, the pool has large windows.
18. Infants under the age of 12 months old are not permitted in our salt-dosed pool.
19. Infants must wear Splash About Happy Nappys - <https://www.splashabout.com> or available to order from Amazon. Please organise these before you arrive.
20. Time slots must be honoured.
21. Health and safety rules must be obeyed.
22. Pool used strictly at users own risk.
23. Personal property is left at owner's own risk.
24. Pool is available for the use of Home Farm residents only, not their guests.

### *Pool Opening times*

Monday-Sunday, 7am-11.45am & 3pm-7pm & all-day Saturday 7.00am - 7.00pm

The pool and changing areas must be vacated within the above times. On your day of departure please beware that you must vacate the property by 10.00 am, this includes the pool facility also.

### *Other points*

- CCTV is in use in the pool hall.
- Length - 12 metres; width - 5 metres
- Shallow end - 0.9 metres; deep end - 1.27 metres
- Full climate control
- Heated to 29°C
- Salt-dosed sanitised water from our borehole
- We reserve the right to close the pool at any time for maintenance purposes.

I hereby confirm that:

I have read, understood and agree to abide by the Terms and Conditions for use of the swimming pool and facilities at Cranmer Country Cottages.

All members of my family/party have been cleared for exercise by our general practitioner and I am not aware if any health problems that would put me or anyone in my party at risk from using the swimming pool and facilities; and

I agree that there must be at least two persons from my party including myself swimming in the pool at all times; and

I will use the swimming pool and associated facilities entirely at my own risk and waive any claim I may have against Cranmer Country Cottages or any of their employees arising from any injury which I may suffer directly or indirectly as a result of my own/my party's/my family's use of the swimming pool, pool equipment or its changing facilities.

Name of Cottage:

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Week commencing:

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Myself, and all my party staying at Cranmer Country Cottages, have read and understood the above pool rules and agree to the above Terms of Use.

Signed:

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Print name:

Please find our Privacy statement @ <https://www.norfolk-luxury-cottages.co.uk/privacy-cookies>