

## Accessibility Information for less mobile guests

Welcome, at Cranmer Country Cottages we want to make everyone's stay with us as enjoyable and as comfortable as possible. We aim to accurately describe our facilities and services to help you to make the right choice in finding a property suitable for your individual needs.

We can offer comfortable and convenient accommodation for:

- Elderly guests
- Guests with limited mobility
- Ambulant disabled people
- Assisted wheelchair users – please call to discuss your requirements with us.

8 cottages on our main site have bedrooms, bathroom and main living areas on the ground floor. End Cottage has a ground floor bedroom, shower room WC, living room kitchen and dining areas on the ground floor of a 2-story property. End cottage is dog friendly.

Our accommodation is not formally graded for disabled access.



## Our Site

Our properties are converted dairy barns with connecting single story barns arranged around 3 courtyards at the rear of our farmhouse.

[Site Plan - link](#)

## Parking

Parking for all guests staying in courtyards 1 & 2 (cottages Owl Wagtail Tern & Swallow) is opposite to the farm site on Creak Road. The car parking area is gravelled and available to all guests and visitors. Drop off is possible at the main gate with a walk of approx. 18 meters to the properties. The courtyard is paved with dark grey paving bricks (maybe uneven in places)

Parking for guests staying in Woodpecker & Garden House is in gravelled courtyard 3 or in the North carpark.

Avocet & Coot use the North car park – there is a descending slope and the carpark has a bitumen surface. There is a car parking space immediately opposite Coot cottage with a gravelled path to the front door.

## Reception

We meet & greet at reception on arrival & departure days and is open daily during weekdays. The small office is located opposite to our main entrance as you walk into the main courtyard. If you require any help or advice there is usually someone around or you can leave a note or send us an email or text message.



Telephone reception is 3G and not too great on site. WIFI is available but download speeds can be slow and unreliable at times. The telephone box is available for emergencies. We cannot guarantee staff or owners will be around at all times as we are a self-catering establishment.

## Cottage entrances

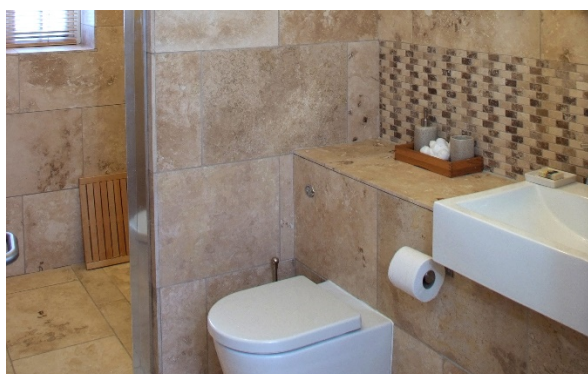
The converted barns all have front entrance thresholds of between 7 – 20cm high. Swallow cottage has a gradual slope to the front door which is not recommended for wheelchair access. Access to the rear gardens is the same with a step down from the glazed doors to the paved terraces overlooking the gardens.

## Living spaces

Our living spaces on the main site are all on one level and offer at least one king sized spacious bedded room, with the exception of Woodpecker which is a little more compact. Floors are wooden or tiles with carpets in the bedrooms unless there is underfloor heating – Avocet Garden House & Coot. Our bathrooms vary - Tern Cottage sleeps 4 has a non-slip safety floor and level access shower and standard bath. Coot Cottage sleeps 2 has a level walk-in shower with grab rails. Avocet has a walk-in shower as part of the main bathroom.



Tern bathroom



Coot bathroom



Tern living space



## Special Facilities

### Luxury indoor heated swimming pool

Our salt-dosed indoor heated swimming pool is accessed via courtyard 2. There is an access ramp to the door with a 20cm threshold to the entrance lobby. There is a large private changing room with shower and WC and also a communal space with 4 changing cubicles and locker storage.

The pool is a continental deck level design with long shallow steps with a handrail leading to the shallow end.

We cannot provide a hoist as we do not have staff available to operate the equipment. Our pool sides are 1m wide and unfortunately are not suitable for mobility aids.

We are not required to provide a lifeguard as the maximum depth of water is only 1.2 metres.



### Green Room Venue

The Green Room Country Venue is available as separate hire for family gatherings, presentations and training events. There is a wheelchair accessible ramp to the front door. There are 2 WCs one of which is wheelchair accessible.



## End Cottage

End Cottage sleeps 2-8 and is our cottage annexe and our dog friendly property. The cottage is a short walk from the main complex and has its own fully enclosed gardens and private parking in a gravel courtyard with a paviour path leading to the entrance of the property (the path maybe uneven in places). There is a king-sized double bedroom downstairs with an adjacent shower room with WC. The flooring is wood coloured laminate.



We are very happy to discuss with you the suitability of our properties and local area for your less able-bodied guests. Please contact [Zoe or Lynne](#) if you require any further information.

Please find our comprehensive [Accessibility Guide](#) here (From March 2018)